# Employers For Childcare Trading

## **EMPLOYER USER GUIDE**

Welcome to the Employer User Guide for Employers For Childcare Trading Limited's e-Vouchers.

As an innovative, forward thinking organisation we pride ourselves on providing ongoing excellent customer service. We are sure you will agree that our website is both simple and straightforward to use.

Through the online system you are able to confirm:

- Employee sign ups (where you have switched Childcare Voucher provider company or for staff who temporarily opted out)
- Employee salary sacrifice contracts.

We have provided step-by-step instructions to help you get started.

Note that the Childcare Voucher scheme closed to new entrants on 4 October 2018. This means that you can no longer accept new entrants into your scheme. This includes:

- any employee who was not a member of the scheme when it closed to new entrants
- new employees, even those who have been members of a Childcare Voucher scheme operated by a previous employer
- existing employees who were previously members of your scheme but have not made a salary sacrifice within the last 52 weeks
- employees who provided you with written notification that they were leaving Childcare Vouchers to use Tax-Free Childcare.

Employees who are currently using Childcare Vouchers can continue to adjust their salary sacrifice amounts or opt out temporarily (provided they do not stop salary sacrificing for more than 52 weeks).

If you are an employer who has switched to using Employers For Childcare Trading Limited, all employees who were in receipt of Childcare Vouchers can continue to benefit from the scheme, provided they remain eligible.

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## 1. Log In

You will have received both your USER NAME and PASSWORD.

Go to <u>www.efcvouchers.com</u> and enter your unique USER NAME and PASSWORD into the spaces provided, then click 'Log In'.

Employers For Childcare Trading
Registered users login below:
Username * Password * Forgot password? Log In
The Childcare Voucher scheme is now closed to new entrants. This means that no new employees can join the scheme. If you would like information on the range of financial support available to working parents, please call Employers For Childcare's Family Benefits Advice Service on 028 9267 8200.

#### 2. Home page

Once logged in you will be 'Welcomed' in your 'Home' page. The screen below will appear:



#### 3. Employee sign up

Note, the Childcare Voucher scheme closed to new entrants on 4 October 2018. This information is only relevant to you if you have switched Childcare Voucher provider company, and existing users are moving across, or where an employee has opted out of the Childcare Voucher scheme, but would like to opt back in (provided they have made at least one salary sacrifice in the previous 52 weeks).

Employers For Childcare Trading Limited will email your employees with details of how to continue to use Childcare Vouchers through Employers For Childcare Trading Limited.

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### 4. Employee salary sacrifice contract

When an employee has been successfully signed up, they may log in to the site to complete a change to their salary sacrifice contract.

Employee salary sacrifice contract is the contract between the employer and the employee and records the change to their Terms and Conditions. The contract will instruct the employer to reduce the employee's gross salary by a salary sacrifice amount, which will be exchanged for Childcare Vouchers (to the same value).

Note: The salary sacrifice amount must not exceed £243.00 for monthly paid employees or £55 a week for weekly paid employees. (These are the amounts for Basic Rate Taxpayers. Refer to the Employer Guide to Salary Sacrifice for full details.)

You will receive notification by email of the pending contracts which require confirmation. The contract must be 'confirmed' before the employee's account can be activated.

View email below:

Click on link.



The below screen will appear. Once you click 'confirm' the employee's status will change to be 'Opted In' to the scheme.

			testemploy	er   Change pa	assword   Logout				
Home	Account	Orders	Employees	Messages	Contact Us	Profile	Reports & Forms	Help	
Approve Please action t	employe	ee sala	ry sacrifice	contract	request				
		Name: Cu							
		Name: 50	sanna kay						
	A	ddress: 10 TE TE TE TE	8 HIGHBORY HILL ST ST ST ST						
	Pay	roll ID: D	038709						
		Status: Op	ted In						
	Desc	ription: re	quest to change yo	our salary sacrit	fice amount to £2	43.00 Auto 0	Generated via Import		
Employee s	alary sacrifice o ao	contract Ye	s						
Please tick t the emp receive accordance	his box to confi ployee is still eli childcare Vouc ce with the rule s	rm that gible to chers in s of the cheme.							
The Childca If you requ	are Voucher so ire any furthe	cheme clos r informati	ed to new entrant on, please visit ou	s on 4th Octob website www	er 2018. This mea .employersforchild	ans that no n dcare.org	ew entrants can be a	ccepted to th	ne scheme.
Print a Co	py Reject	1							

If you did not follow the link in the e-mail, you can access your pending 'Employee salary sacrifice contracts' via the 'Home' page.

			Employers For Childcare Trading					r   Change pa	ssword   Logout
Home	Account	Orders	Employees	Messages	Contact Us	Profile	Reports & Forms	Help	
<b>Welcom</b> Your accor Balance: £0.0 Payment Due	e Test Er unt status 20 :£0.00	mployer							
Employee Please revie TEST EMPLOY	salary sacrifi w the following /EE	ce contract i g requests.	equests						

#### 5. Verification process of employee salary sacrifice contract

Click on first employee



The screen below will appear:

			testemploy	er   Change pass	word   Logout				
Home	Account	Orders	Employees	Messages	Contact Us	Profile	Reports & Forms	Help	
Approve Please action	employe	e salan	y Sacrifice	contract	request				
		Name: Susa	inna Ray						
	Ad	ddress: 108 TEST TEST TEST TEST	HIGHBURY HILL r r r						
	Pay	roll ID: D003	38709						
		Status: Opte	d In						
	Desc	ription: requ	est to change yo	ur salary sacrifi	ice amount to £2	43.00 Auto (	Generated via Import		
Employee	salary sacrifice o acc	contract Yes							
Please tick the en receiv accordar	this box to confir ployee is still elig e Childcare Vouc ice with the rules s	rm that gible to chers in 🔲 s of the scheme.							
The Childo	are Voucher so	:heme closed r information	to new entrants , please visit our	on 4th Octobe website www.	er 2018. This me employersforchil	ans that no n dcare.org	ew entrants can be a	ccepted to the	scheme.
If you req	and any rarana					-			

Click 'Print a copy'. A copy of the contract will appear. You can then save the contract in a folder and/or print the contract.

Employee salary sacrifice contract will appear as below:

Emplo (Agreement	Employers For Childcare Trading Oyee Salary Sacrifice Contract to Vary Terms and Conditions of Employment)
Change Type	Opted In
Employer Name	Test Employer
Payroll ID / TR Number	D9983304
Employee Name	Lynn Joan Hamill
Address	21 Plough Drive Test Cambuslang G72 EWT
Terms Accepted?	Yes
Accepted Date	July 10, 2018 1:00 pm
Voucher Value	£243.00
Salary Cycle Effective Date	Auto Generated via Import

You will be able to review the document by clicking on the name of the employee in your 'Employee' section. As soon as you have 'Confirmed' or 'Rejected' the contract, an email will be generated, stating whether their contract has been accepted or rejected.

## 6. Your 'Employees' page

When you have confirmed an employee's contract, their details will appear in the 'Your employees' page.

		testemploye	r   Change pass	sword   Logout					
Home	Account	Orders	Employees	Messages	Contact Us	Profile	Reports & Forms	Help	
Your em Employee name	iployees	Include	inactive employees		Find	S	how All Employees	]	
Payroll ID		Name		Addr	ess		Registered	Activ	e
		BLOGGS, Joe		123 E	leta Street		17 Sep 2010	ACTIV	'E
123		REA, Lauren		123 1	lew street		19 Jul 2016	ACTIV	'E
123456		TEST EMPLOYE	E,	100 H	ligh Road		31 Oct 2008	ACTIV	'E
Employee : Please revier TEST EMPLOY	salary sacrif w the followin EE	ice contract i g requests.	requests						

You can click on individual employees to print their 'salary sacrifice contract'.

	Account	Orders Emp	ployees Mess	ages Contact U	s Profile	Reports & Forms	Help	
Employ	yee							
							Print	Back
	ID: 6292					Address1: 100	High Road	^
	Surname: TEST	EMPLOYEE				Addrore 7:		~
	Telephone: 0289;	2 678200				Address2:		
	Mobile:					Town: List		
	Payroll ID: 1234	npioyerstorchildcare.c	org			Postcode: B12	7 5028	
	Active?				_	Registered: 31 0	ct 2008	
	NOLES!				^			
					~			
Children								
Name of c	hild	Date of birt	th	Relationship	R	egistered disabled?		
Tabitha Kini	der	01 Jan 2001	,	Parent				
test child		01 May 2010	,	Mouner				
	e Providers							
Childcare			Address		Child name		Ref code	
Childcare Childcare	provider		Auuress		cina name			

### 7. Your orders

To process orders go to your 'Orders' page

		testemploye	r   Change pa:	ssword   Logout				
Home Account	Orders	Employees	Messages	Contact Us	Profile	Reports & Forms	Help	
Your orders	orders with statu	15: All		<b>&gt;</b>			New	blank order

Click 'New Blank Order'. The below screen will appear:



Click 'Confirm'. The screen below will appear:

	Employers For Childcare Trading								sword   Logout
Home	Account	Orders	Employees	Messages	Contact Us	Profile	Reports & Forms	Help	
Order									
Vo	Order No: 264 Member: Tes Order date: 05 ucher value: £0.	4767 st Employer Oct 2018 00						Sav	e Cancel
Total or	Admin fee: £0. VAT: £0. der amount: <u>£0.</u> Status: <b>Dr</b> a	00 00 .00							
Order	created by: test	employer						Ad	d Employee

Click 'Add employee'. The screen below will appear:

			testemploy	er   Change pas	ssword   Logout				
Home	Account	Orders	Employees	Messages	Contact Us	Profile	Reports & Forms	Help	
Order Vo Total or	Order No: 26- Member: Tes Order date: 05 Jucher value: £0. Admin fee: £0. VAT: £0. 'der amount: £0. Status: Dra	4767 st Employer Oct 2018 .00 .00 .00 .00 .00						Sav	re Cancel
Orde	r created by: test	tempioyer			Select the en	nployee		✓ Add	Cancel

Select the relevant employee and click 'Add'. When you have added an employee to your order, the screen below will appear:

Employers For Childcare Trading										
Home	Account	Orders	Employees	Messages	Contact Us	Profile	Reports & Forms	Help		
Order Vo Total or	Order No: 264 Member: Tes Order date: 05 ucher value: £0. Admin fee: £0. VAT: £0. der amount: <u>£0.</u> Status: Dra	1767 t Employer Oct 2018 00 00 00 00 ft						Save Cancel		
Olde	Created by test	employer						Add Employee		
Payroll ID		Name BLOGG5, Joe		Address 123 Beta Stree	t	Атои	nt 0.00	] Remove		

You must enter the amount which the employee has stated in their salary sacrifice contract. For this demonstration the 'Test' Employee would like to sacrifice £200.00

Add Em									
Payroll ID	Name	Address	Amount						
	BLOGGS, Joe	123 Beta Street	200.00	Remove					

When all your employees have been added to the order, click 'Save'. When you have 'Saved' your order, the screen below will appear:

Employers For Childcare Trading								er   Change pas:	sword   Logout
Home	Account	Orders	Employees	Messages	Contact Us	Profile	Reports & Forms	Help	
Order vi Total o	Order No: 264 Member: Tes Order date: 05 Soucher value: £2( Admin fee: £14 VAT: £2. rder amount: £22	4767 st Employer Oct 2018 00.00 4.00 80 16.80 -6						Bac	k to Orders Edit Print Delete
Orde	er created by: test	temployer						St	Ibmit Order
Payroll ID		Nan	ne		Address			Amount	
		BLO	GGS, Joe		123 Beta Stree	ŧ			£200.00

You can edit, print and delete 'Your order' at this point. If you leave the page, this order will be saved into 'Your orders' under 'draft'.

testemployer   Change password   Logout Employers For Childcare Trading											
Home Account Orders Employees Messages Contact Us Profile Reports & Forms Help											
Your orders Show orders with status: Draft  V New blank order											
Order No	Date	Voucher Value		Admin fee	Total Value	5	Status				
264767	05 Oct 2018		£200.00	£1	14.00	£216.80	Draft				

If you are happy with your order click 'Submit Order'. The below screen will appear:

N	Message from webpage									
	?	This will submit the order to Employers For Childcare Trading Limited and generate a remittance advice.								
		OK Cancel								

Click 'OK'.

A copy of your 'Remittance Advice' will appear for you to print. The 'Remittance Advice' will contain our bank details at the bottom of the page for bank transfer payment.



For ease of ordering, when placing future orders you can simply copy your previous order by clicking on 'Copy to new order' and edit as necessary. If you return to your 'Orders' page the below screen will appear:

	testemployer   Change password   Logout Employers For Childcare Trading											
	Home	Account	Orders	Employees	Mes	sages	Contact l	ls Prof	ile	Reports & Forms	Help	
,	Your orders Show orders with status: - All  New blank order											
	Order No	Date	v	oucher Value		Admin fee		Total Value		Status		
	264767 05 Oct 2018 £200.00 £14.00 £216.80 Submitted - awaiting payment								waiting payment			

You should now make payment via bank transfer to Employers For Childcare Trading Limited for the total value of your order. When transferring the payment from your bank, please use the Order Number as your payment reference.

When Employers For Childcare Trading Limited receives payment and order processed you will be notified by email within 2 business days.

Example email below:



When your order has been processed by Employers For Childcare Trading Limited 'your order' status will show as 'Completed'.